



Job Description

JOB TITLE	Administrative Assistant (with reception duties)
JOB FAMILY	Office Admin
PHASE	Secondary
HOURS	37 hours a week, Term time
REPORTING TO	Office Manager
RESPONSIBLE FOR	n/a

Job Purpose

The post-holder will provide a high standard of administrative support and to assist the Office Manager to ensure efficiency within the school office

Duties and Responsibilities

- Be the first point of contact for parents and visitors, filtering enquiries as appropriate and taking and passing on messages to appropriate staff
- Manage diaries for meeting rooms
- Liaise with caterers regarding food requirements at meetings and events
- Undertake general office duties including; filing, collating, posting, parent communications, photocopying, scanning
- Maintain information systems, databases and other associated records, both paper and computer based, and producing data for statistical reports or returns as requested.
- Undertake general typing tasks including maintenance of spreadsheets, newsletters
- Assist with administration of pupil admissions to the Academy
- Manage complaints by parents and passing on the relevant information to the correct person, in line with Trust policies.
- Attend Administration meetings and take notes/produce minutes if required.
- Monitor and order stationery as required
- Collate and distribute all post received by the academy

Working with colleagues and other relevant professionals

- To work with colleagues to achieve school objectives and targets
- Collaborate and work with colleagues and other relevant professionals within and beyond the school



- Develop effective professional relationships with colleagues

Whole-school organisation, strategy and development

- Contribute to the development, implementation and evaluation of the school's policies, practices and procedures, so as to support the school's values and vision
- Make a positive contribution to the wider life and ethos of the school
- Ensure that pupils work together positively and co-operatively, with good behaviour in line with the school's policy and procedures.
- Encourage and promote the social and emotional development of pupils

Professional development

- Help keep their own knowledge and understanding relevant and up-to-date by reflecting on their own practice, liaising with school leaders, and identifying relevant professional development to improve personal effectiveness
- Take opportunities to build the appropriate skills, qualifications, and/or experience needed for the role, with support from the school
- Take part in the school's appraisal procedures
- Attend meetings and training sessions as required.

Personal and professional conduct

- Uphold public trust in the education profession and maintain high standards of ethics and behaviour, within and outside school
- Have proper and professional regard for the ethos, policies and practices of the school, and maintain high standards of attendance and punctuality
- Demonstrate positive attitudes, values and behaviours to develop and sustain effective relationships with the school community
- Respect individual differences and cultural diversity

Generic Duties relevant to all members of Staff

The Trust

- The ethos of our Trust is "Transforming Life Chances". All staff are expected to be committed to this aim in everything they do.



- It is expected that all staff work collaboratively as members of the Trust to share good practice, resources and ideas and realise the Trust's visions and aims. All staff should act with professional integrity at all times, following the "Code of Conduct".
- You will be based at Holcombe Grammar School. However, you may be asked to work at any of the other academies within the Trust or partner schools and you should expect to travel between sites as required.

Teaching and Learning

- This is our core business and therefore it is an absolute priority. You are expected to support all teaching staff, irrespective of seniority, to ensure they concentrate on the core business. This may mean undertaking tasks outside of your area of responsibility where required.

ICT

- It is expected that all teaching and support staff follow the ICT Vision of the Trust.
- All staff will be expected to utilise ICT and to improve communication and reduce paper use. Security procedures must be followed when using ICT systems.
- All staff are expected to follow (and ensure students follow) the procedures as laid out in the Trust's Acceptable Use Policy. Staff are also expected to ensure that they follow Trust policies with regard to professional conduct when using ICT systems or Trust ICT equipment.

Health and Safety

- Employees are required to work in compliance with the Academy's Health & Safety Policies and under the Health and Safety At Work Act 1974 (as amended), ensuring the safety of all parties they come into contact with, such as members of the public, in premises or sites controlled by the Trust.
- In order to ensure compliance, procedures should be observed at all times under the provision of safe systems of work through safe and health environments, including information, training and supervision necessary to accomplish those goals.

Safeguarding

- The Thinking Schools Academy Trust is committed to safeguarding and promoting the welfare of children and young people and all staff must ensure that the highest priority is given to following the guidance and regulations to safeguard children and young people. All staff are to have due regard for safeguarding and promoting the welfare of children and young people and to follow the child protection procedures



adopted by the Thinking Schools Academy Trust. Any safeguarding or child protection issues **must** be acted upon immediately by informing the Designated Safeguarding Lead.

Equal Opportunities

- To actively promote the Trust's Equal Opportunities Policy and observe the standard of conduct which prevents discrimination taking place, maintaining awareness of and commitment to Equal Opportunity Policies in relation to both employment and service delivery.

Data Protection

- The Thinking Schools Academy Trust takes the responsibility of protecting and securing the data of Pupils, Staff, Parents and all associated individuals very seriously. The Trust requires all staff to complete data protection training and to adhere to its Data protection policies and procedures. All staff must ensure that if they suspect a data breach they must inform the Trust Data Protection officer immediately.

This job description forms part of the contract of employment of the person appointed to the post. The duties, responsibilities and accountabilities highlighted in this job description are indicative and may vary over time at the discretion of the Trust. This job description will be reviewed annually and is an integral part of the Appraisal and line management process.

The duties and responsibilities in this job description are not restrictive and the post-holder may be required to undertake any other duties that may be required from time to time. Any such duties should not however substantially change the general character of the post.

I understand and agree to the job description of an Administration Assistant / Receptionist

Name:

Signed:

Date:



Person Specification
Administration Assistant
(with reception duties)

Essential Criteria:

Qualification:

Good standard of education, including GCSE Maths and English at grade C or above

Experience and Skills:

- Excellent written and communication skills
- Ability to use IT systems, including Microsoft 365
- Ability to meet deadlines and work under pressure

Desirable Criteria:

Qualification:

RSA Word Processing or similar

First Aid Qualification

Experience and Skills:

- Experience of working in a secondary school
- Experience of working in administration
- Experience of working with members of the public/reception duties
- Knowledge of SIMS database
- Accuracy in the recording and communication of information

Personal Qualities:

Be committed to the mission of 'transforming life chances'

Be able to build relationships with students, staff and parents

Have high levels of motivation, energy and commitment

Be a team-player with a good sense of humour

You will be required to undergo an enhanced DBS check